

# General rules and conditions

## Participation

- . The participant must be healthy and under no medical restrictions for the practise of the proposed activities which are designed for the majority of people, however, certain medical conditions may make the activities difficult or impossible : these conditions must be declared prior to the start of the activities .
- . For any water activity, participants must be able to swim.
- . Disabled people are welcome, please inform the instructor.
- . The participation of minors is subject to the written authorization of their parents or guardians.
- . Participation implies compliance with the instructions given during the activities by the instructors including security, on this point the involvement of each participant is required.

## Insurances

- . Each instructor has its own Professional Liability Insurance ; those requiring a « personal accident » type insurance should contact their insurance company.

## Booking and payment

- . The booking is effective upon receipt of the booking form duly completed, together with a 30% deposit of the full fee.
- . The balance will be paid before the start of the activities.

## Rates

- . Rates include supervision by a fully qualified instructor, loan of technical equipment ; they do not include accommodation, food nor transportation.

## Cancellation and interruption of activities

- . If you cancel :
  - Up to 7 days before, the 30% deposit will be retained.
  - Less than 7 days before : 50% of the total amount will be charged.
  - Less than 24 hours before : the full amount will be charged.
  - Cancellation by ourselves will entail full refund of monies paid.
  - Weather problems and adverse conditions :

The instructor may cancel an activity due to weather or adverse conditions (situations involving people's safety : flash floods, rock falls...).

If the cancellation is decided before the start of the activity, an alternative will be offered at your convenience, (site change, postponement to a later date) if not all of the activity fee will be refunded.

- If the activity is interrupted before the 2/3 of its unfolding (in time and distance) the activity fee will be refunded pro rata ;
- If the activity is interrupted after 2/3 of its unfolding (in time or distance), the activity fee is due in full.
- Stopping the activity by yourself for personal reasons will demand full payment of the fee
- We strive to inform you as accurately as possible to the choice of activity based on informations you can provide on your physical condition, and upon your wishes.

However, if your instructor believes that your participation in the activity within the group is not compatible with the smooth running of the day, based on the physical level, slow progress, disrespectful behaviour towards the group or instructor, intoxication, failure to comply with all regulations, there will be no refund.